

WARRANTY & CLEANING

WARRANTY COVERAGE

FURNITURE:

- 20 Year Residential
- 5 Year Commercial

CUSHIONS:

- 5 Year Residential
- 2 Year Commercial

STEEL SWING FRAMES:

- 3 Year Residential
- 1 Year Commercial

ALUMINUM SWING FRAMES:

- 5 Year Residential
- 2 Year Commercial

PLANTER INSERTS:

- 1 Year Residential

WHEELBARROWS & FLOWER CARTS:

- 1 Year Residential



WARRANTY:

Heritage Poly, LLC, DBA PatioKraft ("PatioKraft") warrants, to the original purchaser, that its poly furniture will be free of defects in workmanship and materials for a period of twenty years for residential use and five years for commercial use, effective from the original purchase date. At its option, PatioKraft will repair or replace this project without charge for parts and labor, providing our inspection indicates that an original defect exists. If we choose to replace the product and the exact product is no longer available at the time of warranty service, a substitution of a similar piece in value and function may be made.

Polyethylene is a synthetic product and may scratch, fade when exposed to sunlight, or stain when exposed to other substances, all of which are not covered under this warranty. This warranty does not cover scratching, chipping, denting, or other surface damage due to normal wear or abuse. Some expansion and contraction due to extreme temperature or humidity cycles is normal and not considered a material or manufacturing defect and is not covered by this warranty.

Stainless steel fasteners are warranted to not fail structurally for the life of the warranty period. Stainless steel swivels and glider arms are warranted for two years. E&B stainless steel swivels are warranted for 20 years. Stainless steel hardware is warranted against corrosion. Powdercoated or zinc plated hardware is not warranted against corrosion. Stainless steel hardware is not warranted in coastal areas, near saltwater pools, or other environments with highly corrosive atmospheres. Chipping of powdercoating or paint is not covered by warranty.

PatioKraft makes no warranties other than those specifically described herein. This warranty covers only the merchandise itself. PatioKraft assumes no liability for personal injury or property damage as it relates to any malfunction or defect. This warranty does

not cover damage due to unauthorized service or repair, normal wear and tear, abuse, misuse, or use of the product in manner other than its intended use. Alteration of the product voids its warranty. Sales by anyone other than an authorized dealer voids this warranty entirely.

To file a warranty claim, contact PatioKraft. Mailing address: 2380 N 925 W, Shipshewana, IN 46565. Phone: (260) 768-7359 or Fax: (260) 365-8444. You may also contact your local dealer.

As defined by federal law, this is a limited warranty.

CLEANING:

Our poly furniture is made from High Density Polyethylene (HDPE), and is extremely durable and resistant to most corrosive substances, chemicals, and solvents. It will not rot, splinter or be damaged by wood boring insects and does not promote bacterial growth. It contains UV inhibitors to resist fading and will never need to be painted or stained.

Although our furniture is virtually maintenance free, some cleaning is necessary.

GENERAL FURNITURE CLEANING

- Scrub boards with a soap and water solution using a soft sponge or plastic-bristled brush.
- You can use a soft-bristled toothbrush to clean spaces that are hard to reach.
- To remove surface dust, just wash furniture with cold, clear water.

DEEP FURNITURE CLEANING

- A pressure washer may be used on the lightest setting to deep clean your furniture.
- It is not recommended to use more than 1,500 psi.
- Keep the tip of the pressure washer at least 10-12 inches away from the furniture so it does not damage the lumber.
- In areas where the furniture comes into contact with saltwater or saltwater mist (such as coastal areas), be sure to regularly rinse furniture with fresh water to minimize the potential for corrosion of the stainless steel hardware and maximize the life of the product.

CUSHION/PILLOW CLEANING

- We recommend using Sunbrella Clean/Restore products (page 49). If unavailable, use mild soap and water.
- Brooklyn, Heritage, and London Collection cushions and pillows have a zipper to remove the cover, which can then be machine washed.

